

TID ROLLOVER – A CRITICAL COMMUNICATION

To be completed by 24 November 2024

Background

- 1993 Eskom electrification program
 - 10 million households over 10 years
 - Prepayment meters as the technology of choice
 - Proprietary systems caused many issues Interoperability was needed
- Standard Transfer Specification (STS) developed
 - Standard language/protocol to transfer credit to the meter
 - 20-digit token to be entered into meter coded with a TID (Token Identifier)
 - Ensured tokens cannot be replayed in the meter 1 Token, 1 Meter, Only Once
- To date 10+ million meters in SA
 - 7+ million Eskom
 - 3+ million Munics + Metros
- 70+ million world-wide



Problem statement

- Unique token identifier (TID) encoded into each 20 digit token
 - Calculated as the number of minutes elapsed from a <u>base date of 1993</u>
 - Stored in the meter to prevent token replay
- TID runs out of range on 24 November 2024
 - Meter will stop accepting new tokens

REMEDY

- Visit each meter and enter 2 special "Reset" tokens
- "Resets" the meter to a new <u>base date of 2014</u>
- Extends the useful life of the meter until 2045



TID Rollover – Explained

- What happens to STS meters on 24 Nov 2024? They will ALL stop accepting new credit until the key change process is completed.
- How do you identify affected meters? The meter will display the STS Logo. It will be one of the logos displayed below







TID Rollover – Explained...

1. What needs to happen to mitigate the risk of this event?

Each body corporate needs to initiate contact with their **vending service supplier** to check their readiness for the TID rollover. The **vending service supplier** would need to complete the following 2 steps... (They can contact the STSA for clarity if needed)

- a) Upgrade of their vending system to STS Edition 2
- b) Updated Supply Group Code (SGC) to a 2014 base date via the Key Management Centre (KMC)



TID Rollover – Explained...

- 2. Each body corporate needs to then contact their **vending service supplier** and request KCT (Key Change Tokens) for all of their meters and discuss between themselves how that will be distributed to the consumer.
- DIY via the consumer
- Dedicated staff
- 3. Each body corporate needs to then distribute KCT (Key Change Tokens) to the consumer with appropriate communication of HOW to do the key change process.
- * The STSA will provide a tutorial video & accompanying step-by-step guide to facilitate this process









PLEASE <u>ACTION</u> THE TID Rollover Program <u>URGENTLY!!!</u> There are 81 weeks left!!!

For further information
Visit www.tidrollover.com
Or
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We have extensive material to assist you in your process, contact us directly for more information.



